

Facilitator: _____

Date: _____

Workshop: _____

CUSTOMER SATISFACTION SURVEY

The America's Job Center of California staff is committed to providing you excellent customer service. We aim to assist you in meeting your employment goals in a timely, courteous, and professional manner.

Please take a few moments to let us know if we are meeting our commitment to you. Thank You!

1. Were we prompt in serving you? Yes ☐ No ☐
2. Were we friendly and courteous? Yes ☐ No ☐
3. Do you feel the information you received will help you accomplish your goal? Yes ☐ No ☐
4. Was the person you spoke with knowledgeable about the services available? Yes ☐ No ☐
5. How did you hear about us? _____

Overall, the services I received (please mark one)

- ☐ Exceeded my expectations
- ☐ Met my expectations
- ☐ Failed to meet my expectations

Comments: _____

Optional Information (Name): _____

This WIOA Title-I financially assisted program or activity is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.