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We are Workforce

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Administration

290 North D Street, Suite 600 San Bernardino, CA 92415 (909) 387-9859 Mail Code: 0046

East Valley AJCC

500 Inland Center Drive, Space 508 Inland Center Mall San Bernardino, CA 92408 (909) 382-0440 Mail Code: EVAJCC

High Desert AJCC

17310 Bear Valley Rd. Suite 109 Victorville, CA 92395 (760) 552-6550 Mail Code: HDAJCC

West Valley AJCC

9650 9th Street, Suite A Rancho Cucamonga, CA 91730 (909) 941-6500 Mail Code: WVAJCC

(800) 451-JOBS (5627) workforce.sbcounty.gov



Message from the Director



Greetings Team WDD, I want each of you to know how much I enjoyed spending time with you at our recent all-staff meeting. The presentations, the comradery, and the energy in that room was exhilarating! Our department has much to be proud of this year, which was made very clear in your presentations. Despite challenging labor market conditions and economic uncertainty, we together, have transformed thousands of lives and strengthened thousands of businesses this year!

I hope each of you will pause to reflect on your accomplishments this year, and use this success as motivation to set goals for yourself in the new program year. We all have much to be proud of and I truly believe the words on the signs now hanging in each of our offices: "Through these doors walk the County's finest". Team WDD truly is the County's finest!



NEW EMPLOYEES

Jessica Fernandez Saavedra WDS, WVAJCC

Larry Franklin BSR, EVAJCC

Jennifer Galindo OAII, WVAJCC

Jeanny Johnson BSR, EVAJCC

Christina Kennedy Secretary I, Admin

Jane LeBarge BSR, WVAJCC

Thomas Mendez OAI, EVAJCC

Delina Moreno WDS, WVAJCC

Alex Rodriguez WDS, WVAJCC

Christina Sarabia Accountant I, Admin

Vanessa Suberville Disability BSR

Michi Story Disab<u>ility WDS</u>

Jannafer Torres OAII, HDAJCC

Samuel Vasquez WDS, EVAJCC

Sandra Zamarripa WDS, Admin



We are Team

Employee of the Quarter 2nd Qtr, 2023



LEIA STERLING
WVAJCC

Leia came to Workforce Development from Cal-WORKS in December 2015 and began working as a Contract Workforce Development Specialist. In August 2018, she made permanent status in the County as a Workforce Development Technician, before being promoted in September of 2021, as a Workforce Development Specialist (WDS).

Leia received nominations from 3 different co-workers for Employee of the Quarter, which is a very impressive feat. The overwhelming theme from these nominations was her ability to be

a team player and set a great example for future career coaches and provide examples on how to provide excellent customer service. She is patient and funny and whether she is working with her own customers or training new WDS's, she strives to provide everyone with her full attention and guidance, teaching them all she knows.

In her spare time, Leia likes to go ice skating, spend time heading to the antique stores to find treasures and visiting local art galleries. And when the time is right, she enjoys relaxing at home!

NACo Awards



San Bernardino County's diverse array of public service projects and programs won a record-breaking 160 Achievement Awards from the National Association of Counties (NACo), topping the record-breaking and nation-leading 82 national awards the County earned last year.

The 160 awards from NACo's 2023 Achievement Awards program cover every aspect of service provided by San Bernardino County, including emergency response, homeless services, health care, social services, public safety, animal care, recreation and culture, transportation, services for children and seniors, public information, management of public funds, and economic development.

Each year, NACo's Achievement Awards are given to honor innovative, effective county government programs that strengthen services for residents. They are granted in 18 categories that reflect the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, county administration, information technology, health, civic engagement and more.

Workforce Development Department won a record 8 awards, listed as follows:

- 1. SBC Career Path Builder Program
- 2. Economic Recovery Business Outreach Program
- 3. Electronic Signing Software for Contract Management
- 4. Cloud Based Management of Electronic Invoices
- 5. Improving Employee Morale Through Diversity (DDC)
- 6. Industry Sector Videos
- 7. Rapid Response Community Resource Event
- 8. Record Clearing, Resource & Employment Fairs



We are Success

Photo Contest Winner



Congratulations...

To Shonna Riepe, HDAJCC, for her award-winning photo taken in Lucerne Valley.

Youth Success Story- Krista Nutting



Krista went from a displaced homemaker and youth-parent of a six-month old child to a Registered Nurse at Redlands Community Hospital

Krista enrolled with the El Proyecto Youth Program as a displaced homemaker and youth-parent of a six-month old child. The El Proyecto staff assisted her in applying for benefits from the Women, Infants and Children Program and CalFresh (also known as the Supplemental Nutrition Assistance Program). They also helped her apply to CalWORKs for cash aid, which financially equipped her to pay her rent and secure stable housing for her and her son. After passing her initial entrance test, our Workforce Development staff assisted her in enrolling in the Certified Nursing Assistant (CNA) program

at Inland Career Education Center. They also recommended financial literacy training which she completed with flying colors. In addition, our staff helped her with her applications for housing. Once Krista obtained accommodations, El Provecto provided her with work readiness training: resume, cover letter and thank you letter writing workshops. She was encouraged to and successfully challenged the board for a Registered Nurse (RN) course at San Bernardino Valley College. Krista took her state CNA exam, passed and nine months after registering in the program, graduated from the CNA program with honors. With assistance from our AJCC staff, she completed her Free Application for Federal Student Aid form, applied to San Bernardino Valley College and was accepted in the Registered Nursing (RN) program. Even while she was in college, the dedicated Workforce Development staff followed Krista to offer supportive services and ensure her basic needs were met. Krista successfully completed the RN program, received her license to become a registered nurse in September 2021, and is currently working at Redlands Community Hospital.

Technology Tip

PowerPoint Presenter Tips

1) Use design templates and standardize position, colors, and styles; 2) An average slide should only have about 40 words on it; 3) Do not read from your slides, the content of your slides is for the audience, not for the presenter; 4) The average attention span is only 10 minutes, so keep your presentation interactive; 5) Use no font size smaller than 24 point and use the same font for all your headlines; 6) Use one or two large images rather than several small images.

My First Job



LARRY FRANKLIN

Larry Franklin's first job was working as a bagger for the Commissary/Exchange the Air Force Base in El Segundo. He worked for tips and said he made plenty of money that way! He got the job when he asked his parents for a new car for his 16th birthday and they gave him a job application instead. His favorite part of the job was working with all of the vets who called him "Son" as he helped them to their cars. He learned some valuable skills that he still uses today such as how to be a good communicator and the importance of being courteous to others. He also learned key organizational skills from learning how to arrange groceries, such as never put eggs with canned goods!



Department Diversity DDC Committee

ACTIVITIES/ CELEBRATIONS

2nd Quarter

April

Arab-American Heritage Month Easter National Siblings Day Earth Day

May:

Asian Pacific American Heritage Month Mental Health Awareness Mother's Day World Baking Day

June:

Eat Your Veggies Day Flag Day Father's Day Nature Photo Contest

2023 DDC REPS

Admin/EDA:

Mariann Johnson,
Facilitator
Cher Bliss, Website
Coordinator
Andrew Escobedo, CoChair
Anita Cirillo
Miguel Garcia
Ryan Niesen
Karen Espinosa Creus

EVAJCC:

Carmela Giliberto, Co-Chair Ariana Elizalde, Secretary Lucy Gutierrez Jessica Zabala

HDAJCC:

Nilda Mireles Angie Simmons

WVAJCC:

Rena Heath Leeahna Wright

We are Diverse

What's Happening Around the Offices













2nd Quarter DDC Award Winners - Admin



We are Community



Ontario Airport Job Fair and Expungement

In partnership with San Bernardino County Fourth District Supervisor Curt Hagman and the Public Office. Defender's the county Workforce Development Board (WDB) hosted a successful job fair and record-clearing services event at Ontario Interna-Airport's iconic tional Terminal 1 on June 15.

Participating employers conducted 79 on-the-spot interviews and scheduled more than 200 future interviews with potential candidates for available positions within their organizations. In addition, more

more than 100 formerly incarcerated residents had the opportunity to meet with representatives of the Public Defender's Office to begin the process of clearing their records while getting the resources and connections they need to secure employment.

FedEx Ground attended the event searching for candidates to fill several Maintenance Technician positions at their Bloomington and Chino locations. In addition to providing connections between job seekers and employers, the job fair offered attendees infor-

mation on WDB resources such as individualized career counseling, resume assistance, Veterans services, skills certifications and on-the-job training.

"This career event show-cased the value of partner-ships between our County departments and the business community in serving the workforce and economic needs of our residents and employers. It also provided many of our residents the opportunity to get a fresh start and find career opportunities that could turn their lives around," Supervisor Hagman said.





Business Services offers Layoff Aversion services which is to assist companies that are at risk of closure or reduction of employees by working with one of several contracted business advisors to develop efficiency strategies while improving productivity and reducing costs. WDD offers 20 projects each year focusing on WDD target industries: government, mining, construction, healthcare, logistics, manufacturing, and professional services.

This year, with the assistance of the business advisor, manufacturer AIA Countertops "greatly boosted productivity, leading to faster production and increased efficiency" through implementation of "the various robotic and automation that yielded remarkable returns on our investment, resulting in enhanced profitability and substantial improvements in our overall financial performance." Because of this, the company was able to retain 16 jobs, create 3 new jobs, retain 1.3 million dollars with a resulting cost savings of \$460,000!









We are Action



Coming Soon!

ROAD TRIP NATION

Each year, Road Trip Nation (RTN) selects socially relevant topics upon which to focus its narrative-based telling projects. Content from these "roadtrips" is then disseminated across a wide range of education and media channels to inspire the next generation with a more inclusive view of the future of work. Core to RTN's education model is its Interview Archive, a database of 9,000+ video assets showcasing the career stories of a diverse set of individuals from all walks of life, which is accessible to 14 million nationwide students through education partnerships.

This winter, RTN is sending five young people out to explore career opportunities throughout San Bernardino County. Throughout their journey, they'll meet people who have found fulfilling and impactful career paths in logistics, education, government, healthcare, construction, manufacturing, and more. Some of them have four-year degrees, others went to technical Some schools. took internships, others got certifications. But all of them have found something they love doing in San Bernardino County!

UPCOMING EVENTS

August

08/03/23 EVAJCC Hiring Event @ 9:00 – 12:00

08/09/23 WDB General Board Meeting @ 8:30 - 10:30

08/17/23 WVAJCC Hiring Event @ 9:00 – 12:00

08/24/23 HDAJCC Hiring Event @ 10:00 – 1:00

September

09/04/23 Holiday

09/07/23 EVAJCC Hiring Event @ 9:00 - 12:00

09/13/23 WDB Executive Board Meeting @ 8:00 - 9:00

09/20/23 3rd District Morongo Basin/CMC Job & Resource Fair @

10:00 - 2:00

09/21/23 WVAJCC Hiring Event @ 9:00 - 12:00

09/28/23 HDAJCC Hiring Event @ 10:00 - 1:00

ANNOUNCEMENTS

WDD Supervisor Recruitment

Recruitment begins Saturday, July 29, for the Supervisor position in the HDAJCC office location. Get your applications in now!

Two New Industry Sectors Added

Did you know in our recent regional and local plan updates that we added 2 more industries to our priority sectors? Government/Education and Mining were added to our existing 5, which are Manufacturing, Healthcare, Construction, Logistics and Professional Services. Industry posters and flyers are coming soon for all 7 sectors!

New County Approved PowerPoint Templates

The County now has 8 approved PowerPoint Templates for Departments to use. You can access these templates and edit accordingly. Download the templates here:

https://countycommunications.sbcounty.gov/powerpoint-templates/













